Together Saving Lives

Chicago Patient Safety Forum Quarterly

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Dear colleagues:

We would like to place your patient safety initiatives and meeting announcements in this newsletter. Please send your notes for the newsletter to Leonard Lamkin, at lamkin_cpsf@iomc.org by mid-June for publication in the Summer 2007 newsletter.

Leonard Lamkin
Executive Director

Get Involved with CPSF

CPSF Partner News

CPSF would like to welcome our newest partners: Alexian Brothers Medical Center and Aetna. We'd also like to thank all of our returning partners. Please read their names below.

Click here if your organization would like to partner with CPSF to help create safer healthcare or if you would like to be the corporate partner for this newsletter.

2007 CPSF Leadership

The following CPSF members have graciously accepted to serve as CPSF's Executive Committee for 2007:

Chair - Arnold L. Widen, MD, FACP
Chair-Elect – Carrie Nelson, MD, MS
Secretary - Donald Aaronson, MD, JD, MPH
Treasurer - John F. Schneider, MD, PhD
Past-Chair - Kevin Weiss, MD, MPH

Click here for more information on the leadership of CPSF

CPSF 2007 Annual Scientific Meeting a great success

Thank you to all who attended and participated in *"Patient Safety: Moving From Concept to Reality"* held on Friday, March 9, 2007 at Blue Cross and Blue Shield of Illinois. The feedback we received was overwhelmingly postive for all aspects of the day.

For those who could not attend, we will have a DVD-ROM with over 4 hours of video as well as the presentations and materials presented. It will be made available shortly through our website at $20.00 + $2.00 shipping.

Special 1: For a limited time, attendees of the CPSF 2007 Annual Meeting can receive the DVD-ROM for a reduced price of $15.00 +$2.00 shipping.

Special 2: We have a limited number of meeting binders left. You can purchase a DVD-ROM and a binder for $32.00 +$8.00 shipping.

The above two specials are only available by contacting Steve Maxwell at 312-431-9110 or cpsf@iomc.org.

CPSF needs your support

Individual supporters are the lifeblood of the Forum, join with the leadership of the Chicago Patient Safety Forum, who have reached a 100% level of giving. **Your gift of $200, $100, $50 or even $25 will make a difference in what we are able to accomplish on behalf of every patient in this state**. In addition to your ongoing daily commitment to patient safety – in the workplace, at professional meetings, in informal gatherings – what you give today to help CPSF fund patient-safety initiatives will translate into saved lives – and a safer health-care environment.

Click here for instructions on how to make your donation to CPSF.

Monthly CPSF Steering Committee meetings.

Open to all CPSF members. Click here for more info.

Expert Commentators

Several of our members are available to speak on patient safety issues. Inquiries can be directed to Leonard Lamkin, Executive Director 312-431-9110 or lamkin_cpsf@iomc.org

Quarterly Commentary

Update on the Sorry Works! movement…

During Spring 2005, we invited Doug Wojcieszak of Sorry Works! along with Rick Boothman of the University of Michigan Hospital System and Dr. Steve Kraman, retired VA Chief of Staff, to discuss and explain the value of apology and disclosure programs. There is a lot of great progress to report.

The University of Illinois Hospital System has implemented an apology and disclosure program and reported their early yet promising results at our recently completed annual meeting. Several other hospitals in the Chicago area are developing disclosure and apology programs, and many more are studying the approach. Interest in Sorry Works! is very high in the Chicago area.

However, interest in Sorry Works! is high across the United States. When Wojcieszak spoke to us in March 2005, his group was just getting off the ground. Today, the coalition boasts over 2,000 healthcare, insurance and legal professionals and institutions as members and their weekly e-newsletter has over 10,000 readers (visit this link - http://www.checkboxmail.com/wfapp?ACTION=Customer/SignUp2&ClientHandle=sorryworks – to sign up for the newsletter). The group's website – www.sorryworks.net – has become the place for information on the disclosure movement with over 80,000 hits per month. Recently, Sorry Works! joined forces with Stevens & Lee law and risk management consulting firm (www.stevenslee.com) to provide training on disclosure for hospitals and insurers. Stevens & Lee is one of most prominent med-mal defense firms in the United States. For more information on disclosure training, please visit this link: http://www.sorryworks.net/questionnaire.phtml.

For those not familiar with The Sorry Works! Coalition, the group advocates disclosure, apology (when necessary), and upfront compensation (when appropriate) after adverse medical events. This candid approach has been shown to reduce lawsuits and litigation expenses for hospitals and insurers across the country. We encourage you to learn more about Sorry Works! by visiting the group's website or calling 618-559-8168.

Thank you!

Patient Safety Updates

Rush-Copley Second Annual Nursing Conference
"Champions of Patient Safety: Our Time, Our Watch"
Friday, April 20th, 2007
NIU Conference Center
For more information and to register, please call 630-978-4973

Midwest Business Group on Health Annual Conference
May 10-11, 200
Mid-America Club, Chicago, IL
Click here for more information

Northwestern Center for Patient Safety (CPS) Kickoff Conference
May 11th, 2007
Northwestern Memorial Hospital
251 E. Huron Street, Third Floor
Mecklenburg Conference Room (Conf Room A) Feinberg Pavilion
Click here for more information

Master's and Certificate Programs in Healthcare Quality and Patient Safety
Northwestern University Feinberg School of Medicine
Institute for Healthcare Studies
Contact at mastersIHS@northwestern.edu or by phone at (312) 695-1478
Click here for more information

Have your Patient Safety Project, Research, or Meeting listed here!
Contact us at 312-431-9110 or at cpsf@iomc.org

Institute for Healthcare Improvement 5 Million Lives Campaign

IHI's President and CEO, Don Berwick, unveiled a national campaign to dramatically reduce incidents of medical harm in US hospitals on December 12 at the 18th Annual National Forum on Quality Improvement in Health Care in Orlando. Building upon the unprecedented success of the 100,000 Lives Campaign, the **5 Million Lives Campaign** asks hospitals to rapidly adopt care processes that can protect patients from five million incidents of medical harm over a 24-month period, ending December 9, 2008.

In his speech describing the goals of the 5 Million Lives Campaign, Don Berwick, asserted, "We're going to reduce injuries from care. We're going to keep working with [Campaign participants] to end needless death, but we're going to add another aim: to end needless pain and suffering."

The 5 Million Lives Campaign aims to enlist 4,000 hospitals, challenging all to adopt up to 12 interventions – six of which were included in the 100,000 Lives Campaign and six of which are new.

The 5 Million Lives Campaign defines "medical harm" as:

Unintended physical injury resulting from or contributed to by medical care (including the absence of indicated medical treatment), that requires additional monitoring, treatment or hospitalization, or that results in death. Such injury is considered medical

harm whether or not it is considered preventable, whether or not it resulted from a medical error, and whether or not it occurred within a hospital.

The following are the new interventions targeting medical harm:

Prevent Methicillin-Resistant Staphylococcus aureus (MRSA) infection...by reliably implementing scientifically proven infection control practices throughout the hospital

Reduce harm from high-alert medications...starting with a focus on anticoagulants, sedatives, narcotics, and insulin

Reduce surgical complications...by reliably implementing the changes in care recommended by the Surgical Care Improvement Project (SCIP)

Prevent pressure ulcers...by reliably using science-based guidelines for prevention of this serious and common complication

Deliver reliable, evidence-based care for congestive heart failure...to reduce readmissions

Get boards on board...by defining and spreading new and leveraged processes for hospital boards of directors, so that they can become far more effective in accelerating the improvement of care

Hospitals currently enrolled in the 100,000 Lives Campaign do not need to officially re-enroll to participate in the 5 Million Lives Campaign, though we would appreciate learning if you choose not to join. Hospitals will also be invited to reaffirm their commitment to this work — and identify the interventions they're working on — by meeting the requirements of the first data collection period for the 5 Million Lives Campaign. (For more details on data submission, see the "Measurement and Data Submission" section of the updated Campaign FAQs, http://www.ihi.org/IHI/Programs/Campaign/Campaign.htm?TabId=6#MeasurementAndDataSubmission.)

With your active participation, the 5 Million Lives Campaign will attempt the largest improvement in patient safety in American health care history. To express your support, ask questions, raise concerns, or otherwise communicate with the Campaign team, please contact cpsf@iomc.org for Greater Chicago and Illinois.

Your organization's patient safety news could be posted here!
Contact us at 312-431-9110 or at cpsf@iomc.org

Patient Safety Products

Available Through CPSF

- DVD-ROM of video and material presented at CPSF 2006 Annual Scientific Meeting – Estimated price: $20.00 + $2.00 S&H
- 2005 Patient Safety Learning Collaborative: Medication Reconciliation CD-ROM –

$15.00 + $2.00 S&H

- Things You Should Know Before Entering the Hospital DVD – $29.95 + $4.95 S&H
- Getting Results: Reliably Communicating and Acting on Critical Test Results – Gordon Schiff, MD, Editor – $75.00 + $4.95 S&H

Call 312-431-9110 or email cpsf@iomc.org for information on ordering

Acknowledgements

Since 2002, some 1200 individuals have participated in CPSF-sponsored events. These events and the resources the CPSF offers to the community via these and other initiatives are supported in 2007 by:

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Gary Noskin
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Gordy Schiff
John Schneider
Dennis Skigen
Gina Swehla
Jeanine Thomas
Robert Vanecko
Jim Webster
Kevin Weiss

	Stasia Kahn Carol Krohm Michael Millenson Arnie Widen Donna Woods This newsletter is to inform you of CPSF updates and events, as well as other patient safety topics in the Chicago area and major patient safety events and intitatives around the nation. If you'd like to be removed from this list, please let us know at cpsf@iomc.org.